

CITY OF SAN ANTONIO
ELECTRIC VEHICLE for HIRE (EVH) RULES AND REGULATIONS

ELECTRIC VEHICLE for HIRE
RULES AND REGULATIONS

CITY OF SAN ANTONIO
ELECTRIC VEHICLE for HIRE (EVH) RULES AND REGULATIONS

Section

5000 General Rules and Regulations

5100 EVH Permitting

5200 EVH Permit Holders

5300 EVH Drivers

5400 EVH Equipment

DRAFT

CITY OF SAN ANTONIO
ELECTRIC VEHICLE for HIRE (EVH) RULES AND REGULATIONS

SCOPE AND INTET

These rules and regulations adopted by the City of San Antonio shall be followed by all permit holders, employees, contractors, and drivers providing Electric Vehicle for Hire (EVH) service in the City of San Antonio.

SECTION 5000. GENERAL RULES AND REGULATIONS

5000. Electric Vehicle for Hire (EVH) shall mean a vehicle propelled by an electric motor (none combustion) that has a maximum speed of no more than 45 mph and otherwise complies with Federal Motor Safety Standard 500 (49 C.F.R. Section 571.500) for Low-Speed Vehicles.

5001. EVHs may only operate on commercial streets in the King William District

5002. EVHs shall not utilize a sound amplification system in the King William Historic District.

5003. EVHs permit holders, company employees, contractors, and drivers may not solicit.

5004. Hours of Operation. EVHs shall not be limited in their operating hours.

5005. The active loading or active unloading may be done in curb cutouts, loading zones, vehicle parking spaces, or similar areas.

5006. EVH shall not utilize public right of way to stage or wait for a passenger; this includes curb cutouts, loading zones, vehicle parking spaces, or similar areas.

5007. EVHs may not enter areas closed with Public Works Road Closure Permit or SAPD Procession Permit during permitted times. (This area includes sidewalks and streets)

5008. EVH permit holders, contractors, or drivers shall obey all traffic laws, signs, and signals.

5009. EVHs shall not load, unload, or ride in a bus lane.

5010. EVHs shall not operate on any street that has a speed limit that exceeds 45 miles per hour.

5011. EVHs shall not operate on any sidewalk, median, bike trail, or hiking trail.

5012. EVHs must provide a receipt to passengers that request a receipt.

CITY OF SAN ANTONIO
ELECTRIC VEHICLE for HIRE (EVH) RULES AND REGULATIONS

5013 – 5099 Reserved

SECTION 5100. ELECTRIC VEHICLE for HIRE (EVH)
PERMITTING

5100. The number of vehicle permits shall be limited to 5 permits.

5101. Permits will be issued on a first-come, first-serve basis.

5102. The director will re-evaluate the number of permits available in February 2023.

5103 - 5199. Reserved

SECTION 5200. ELECTRIC VEHICLE for HIRE (EVH) PERMIT
HOLDERS

5200. Each holder shall have a written driver's appearance standard, which has been approved by the director. This appearance standard shall be enforced at all times. These appearance standards shall include the following:

(A) The appearance of independent contractors, drivers, and employees shall be neat and clean, and clothes shall not have holes, stains or rips.

(B) The uniform of independent contractors, drivers, and employees shall display their name and company. This may be accomplished by embroidery or name tags. The name and company name must be visible at all times.

5201. It shall be the responsibility of every holder to require that drivers under their employment or contract be hygienically clean, well-groomed, neat, and suitably dressed.

(A) The term "hygienically clean" shall refer to the state of personal hygiene, body cleanliness, and absence of offensive body odor normally associated with bathing or showering on a regular basis.

(B) The term "well-groomed" shall mean that scalp or facial hair shall be combed or brushed and that all clothing is clean, free from soil, grease and dirt, and without un-repaired rips or tears and shall not present a ragged appearance.

CITY OF SAN ANTONIO
ELECTRIC VEHICLE for HIRE (EVH) RULES AND REGULATIONS

5202. Permit holders, employees, contractors and drivers are responsible for complying with all rules and regulations of the City of San Antonio, any State of Texas laws or federal laws relating to the operation of a motor vehicle.
5203. Each holder shall supply to the director, upon request, a current list to include contact information of all drivers and contractors.
5204. A holder shall notify the director of an arrest, filing of a criminal complaint, information, or indictment against the holder or one of the drivers employed or contracted by the holder, whether or not any of the foregoing is related to on-duty conduct.
5205. A holder shall return any confiscated city driver permits to the Ground Transportation Unit within three days from the date of confiscation.
5206. Each holder shall conduct himself/herself in a professional manner and resolve all disputes with other holders, the business community, the general public, and public officials with a goal of maintaining a favorable public image for the City.
5207. At the request of the director, a holder shall immediately take an EVH out of service and make the EVH immediately available to the director.

5208 - 5299. Reserved

SECTION 5300. ELECTRIC VEHICLE for HIRE (EVH) DRIVERS

- 5300 EVH drivers are required to follow all requirements in Sec. 33-041 Drivers Qualifications
5301. A driver shall have in the driver's immediate possession a valid Texas drivers license while operating an EVH and shall present the license upon request. A driver shall have a City-issued drivers permit, and it must be displayed on the EVH while in operation.
5302. A driver shall ensure that at all times, the lights, brakes, tires, and any other required items are in good repair, fitted, working properly, and that evidence of proper insurance is carried by the driver.
5303. A driver on duty shall conform to the appearance standards approved by the director for that EVH holder. A driver's clothes must be neat and clean in appearance. The clothes must be free of rips, tears, cuts, stains, or odors.
5304. A driver shall be hygienically clean and well-groomed at all times while on duty.
5305. A driver shall provide prompt, efficient service and be courteous at all times to the general public and other city-permitted drivers, and city officials. This prohibits but is not limited to the following: unwanted conversation, verbal abuse, profanity, threats, physical abuse, or throwing objects.

CITY OF SAN ANTONIO
ELECTRIC VEHICLE for HIRE (EVH) RULES AND REGULATIONS

- 5306.** A driver shall not knowingly allow the unauthorized use of a city drivers permit. The city drivers permit is non-transferable, and it is not to be duplicated.
- 5307.** A driver shall not use another person's city drivers permit.
- 5308.** A driver may not apply for, nor possess more than one city drivers permit at any one time unless authorized by the director.
- 5309.** A driver shall at no time allow anyone else to operate the EVH other than another licensed driver that has been permitted for that company.
- 5310.** A driver shall, as soon as practical, notify the director and his employing permit holder of an arrest of the driver or of the filing of any criminal complaint, information, or indictment against the driver, whether or not any of the foregoing is related to on-duty conduct.
- 5311.** A driver shall not drink any alcoholic beverage while on duty.
- 5312.** A driver shall not drive while under the influence of an alcoholic beverage, intoxicating liquor, or any drug (to include prescription drugs) which may impair driving ability.
- 5313.** A driver shall not use, sell, handle or transport illegal narcotics at any time.
- 5314.** A driver shall not give any information as to where narcotics may be obtained for illegal purposes.
- 5315.** A driver shall not operate a EVH that is in an unsafe operating condition.
- 5316.** A driver shall not leave the EVH unattended except to assist a passenger, unless the EVH is secured.
- 5317.** A driver, after receiving a hearing notice for an EVH rule violation, shall appear at the time and place for the hearing as indicated on the violation citation. The driver shall also appear at all subsequent hearings relating to the original hearing notice.
- 5318.** A driver when serving suspension time in accordance with these EVH rules, shall turn in the city driver's permit to the director at the time and place so directed.
- 5319.** A driver shall not operate an EVH while the driver's ability or alertness is so impaired, or so likely to become impaired, through fatigue, illness, or any other cause, as to make it unsafe to continue to operate the EVH.

CITY OF SAN ANTONIO
ELECTRIC VEHICLE for HIRE (EVH) RULES AND REGULATIONS

5320. A driver shall allow the inspection of their EVH by City personnel at any time while they are on public streets, including during a trip in which they have been hired.

5321. A driver shall not smoke while on an EVH, including while resting and operating

5322. A driver shall not engage in any unlawful or unwanted acts, including but not limited to, immoral acts, assault, reckless driving, vulgar language, or anything that can be considered unprofessional.

5323 - 5399. Reserved

SECTION 5400. ELECTRIC VEHICLE for HIRE (EVH)
EQUIPMENT

5400. An EVH shall not operate without a valid vehicle permit. A holder shall not alter, falsify, remove, reinstall or tamper with any vehicle permit. Vehicle permits are not transferable from one EVH to another.

5401. An EVH shall have a valid Texas registration affixed to the windshield.

5402. An EVH shall be immediately removed from service if the EVH is in an unsafe operating condition.

5403. An EVH shall be immediately removed from service if the EVH is operating without the minimum insurance requirements set by the City.

5404. An EVH shall be removed from service if a correction notice is issued for that vehicle and the deficiency is not corrected within 30 days in accordance with Sec. 33-070 (b).

5405. An EVH shall be presented to the director for the annual inspection on the date and time it is scheduled. EVHs not presented shall be removed from service.

5406. An EVH shall be kept in a clean and sanitary condition at all times. This prohibits, but is not limited to the following: dirt, grime, and stains.

5407. All lights, including all decorative lights, shall be working properly and be free from chips, cracks, or other deficiencies.

5408. An EVH shall be free from cracks, chips, tears, or any other damage or deficiencies.

5409. An EVH shall comply with the City of San Antonio's Ground Transportation Vehicle Inspection (Safety) Guidelines.

CITY OF SAN ANTONIO
ELECTRIC VEHICLE for HIRE (EVH) RULES AND REGULATIONS

5410. The Holder and/or driver of the EVH shall, at all times provide and maintain in good operating conditions the following items and equipment for each EVH:

- (1) White headlight(s) visible from a distance of at least 500 feet;
- (2) Two red taillights visible from a distance of at least 500 feet;
- (3) Front and rear turn signal lights;
- (4) Red stop lights;
- (5) Exterior mirrors mounted on both sides of the vehicle;
- (6) Glazed Windshield;
- (7) Seat belts for all designated seating positions (seatbelt for each passenger);
- (8) a roof as designed by the vehicle manufacturer;
- (9) a working horn;
- (10) a slow-moving vehicle sign is attached to the rear of the vehicle and must be visible from behind.

5411. An EVH shall have a braking system, activated and operated solely by a driver without assistance from or participation by any passenger.

5412. An EVH must have a vehicle identification number (VIN).

5413. EVHs shall have a rate card visible to the passenger.

5414. EVHs shall have the following on each vehicle that is visible by the consumer:

- (1) The Company's name on both sides and back in 2 ½ inch letters;
- (2) The EVH number that identifies the EVH to the company in 2 ½ inch numbers;

4415 - 4499. Reserved